



# Quality Policy

Effective from: **April 1, 2024**

First Revision: **August 25, 2023**

Second Revision: **February 13, 2024**

\*Placed before the Board of Directors at its meeting held on February 13, 2024, and reviewed/approved thereat.

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## **QUALITY POLICY**

We, at Hindalco Industries Limited, operating across the process chain from mining, specialty Alumina to fabricated products in non-ferrous metals and are committed to pursue and sustain excellence through continual improvement in all activities.

To achieve this, we shall:

- Meet and exceed all expectations of customers with speed, ensuring reliable and consistent customer service
- Establish ownership of risk management throughout the value chain and develop a robust risk governance mechanism by means of collaborative approach with customers and suppliers
- Strive for Zero defects through continual improvement of process and emphasis on in-process control
- Work in partnership with customers and suppliers to ensure high quality of deliverables across the value chain
- Establish viable modernization and digitalization of manufacturing facilities and encourage technological innovations
- Meet the external and internal customers' requirements on Quality
- Evolve processes and create environment to prevent defects complying all applicable legal and other requirements for a sustainable growth of the business

This policy shall be read in conjunction with Hindalco's policies towards Occupational Health and Safety, Environment, Enterprise Risk Management, IT Security, Energy and Carbon and Technology.

This policy shall be made available to all employees, customers, suppliers, community and other stakeholders, as appropriate